

QUICK GUIDE TO



The NC Quick Pass transponder program is the most convenient and cost effective way to pay your tolls, saving you up to 35% compared to Bill by Mail tolls. Just complete an application, deposit your pre-paid toll amount and install your transponder!

NORTH CAROLINA Turnpike Authority

- NC Quick Pass**
Cost: FREE
(Can be used on toll facilities that accept NC Quick Pass, SunPass and Peach Pass)
- + NC Quick Pass E-ZPass**
Cost: \$7.40 + tax
(Can be used on toll facilities that accept NC Quick Pass, E-ZPass, SunPass and Peach Pass)

What kind of account?



PERSONAL: You may register up to five vehicles/transponders per account. A minimum prepaid toll balance of \$20 per transponder is required for the first two transponders and \$10 for each additional transponder.



BUSINESS: Businesses may register an unlimited number of vehicles/transponders. A minimum prepaid toll balance of \$20 is required for each transponder.

To register for an account, you'll need to provide the license plate number, type of vehicle (number of axles), and the year, make and model of the vehicle.

How do I sign up?



ONLINE: Visit www.ncquickpass.com. Your transponder will be mailed to you in 5 - 7 business days.



PHONE: Call our Customer Service Center at **877-7MY-PASS**. Your transponder will be mailed to you in 5 - 7 business days.



IN PERSON: Visit our NC Quick Pass Customer Service Center located at:
**200 Sorrell Grove Church Road, Suite A
Morrisville, NC 27560**
Your transponder can be installed that day!

PAYMENT OPTIONS: Credit or debit card, check or money order. Cash payment is only accepted in person at our Customer Service Center.

How do I pay?



AUTOMATIC: Authorize NC Quick Pass to charge the credit or debit card on file when your prepaid balance reaches your replenishment threshold.



MANUAL: Monitor and replenish your account when your prepaid balance reaches your replenishment threshold. Make payments online, by mail, in person or over the phone. Cash payment is only accepted in person at our Customer Service Center.